

EXCHANGE / RETURN FORM

RETURN ADDRESS

Order Nr.:	FASC GmbH Salzburgerstrasse 59, 5630, Bad Hofgastein, AUSTRIA
Family Name:	
First Name:	
Street / Nr.:	
Zip Code / Town:	
Phone Nr.:	
E-Mail:	
Birth Date:	

- exchange produkt
- hold the value as credit for future orders
- Refund of the product value/difference to my credit card
(only possible if the order was previously issued by credit card)

Credit Card Nr.:

- OR Refund of the product value/difference onto the following bank account

Account Holder:

Account Nr.:

Swift Nr.:

IBAN Nr.:

Bank Name:

Please complete the above information full so that we can deal with your return quickly.

- OR Refund of the product value/difference as credit onto the paypal account

Paypal E-Mail:

Please write here the e-mail of your Paypal account. Costs may occur for reimbursement.

Return Item:

Article Nr.	Name	Colour	Size	Nr.	Reason

*01 too large 02 too small 03 don't like the product 04 product photo was different 04 late delivery 06 wrong delivery
07 damaged product (please note the exact damage) ... for incidents of transport damage please call us immediately!

Exchange Product:

Article Nr.	Name	Colour	Size	Nr.	Reason

Checklist:

- 01 Returns form fully completed and copy of your invoice
- 02 Pack the returned products well (original packaging preferred)
- 03 Provide sufficient postage on the package
- 04 Returned packages with insufficient postage will not be accepted
- 05 Please allow up to 14 days for returns processing!

Questions?

Please contact us: FASC GmbH, Salzburgerstrasse 59, 5630, Bad Hofgastein, AUSTRIA
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www.fasc.at